

## Delete Users and automatically ticket change

2022/05/09 13:29 - Admin Redmine

|                 |                                     |                      |            |
|-----------------|-------------------------------------|----------------------|------------|
| ステータス:          | New                                 | 開始日:                 | 2008/07/03 |
| 優先度:            | 通常                                  | 期日:                  |            |
| 担当者:            |                                     | 進捗率:                 | 0%         |
| カテゴリ:           | Accounts / authentication_7         | 予定工数:                | 0.00時間     |
| 対象バージョン:        |                                     | 作業時間:                | 0.00時間     |
| Redmineorg_URL: | https://www.redmine.org/issues/1572 | status_id:           | 1          |
| category_id:    | 7                                   | tracker_id:          | 2          |
| version_id:     | 0                                   | plus1:               | 2          |
| issue_org_id:   | 1572                                | affected_version:    |            |
| author_id:      | 1042                                | closed_on:           |            |
| assigned_to_id: | 0                                   | affected_version_id: |            |
| comments:       | 14                                  |                      |            |

## 説明

- 1) In order to free the username for other users administrators should be allowed to find inactive users and delete them.
- 2) Normal users should be allowed to deactivate their own account.
  - 2.1) New issues can't be accidentally assigned to unactive members. This will prevent email spam for users, who have quit to work on a project, but are still registered on the site.
- 3) To boost flexibility registred users should also be allowed to delete their own account. 3.1) All unclosed issues of deleted users will change to the default pause status e.g. "On-Hold".

## journals

**The target version field has to be set when it will *actually* part of the target release.**

Thomas Lecavelier wrote:

The target version field has to be set when it will *actually* part of the target release.

**I see no reason this can't be done in 0.9. It's really needed - right now the only way to truly obliterate the trace of bots that have registered themselves is to go through the SQL database yourself - not fun.**

Just for your information so you can work around it, I figured out a few SQL queries to help you manually delete people from your database (MySQL). This is best done from a shell.

Get a list of all users and their ID. I suggest you delete by ID, since that's far less likely to mess things up.

```
SELECT id, login FROM users;
```

Test the ID just to be sure, otherwise you could accidentally delete the wrong user!

```
SELECT id, login FROM users WHERE id = #;
```

Finally, be careful when you do this!

```
DELETE FROM users WHERE id = #;
```

**+1**

sorry, that previous comment should have been:  
+1 (killing spam users is an important issue for us)

## is there a way to edit your own comment?

Just clearing up the user table may not be a good idea, if the user has been in use for a while. There are entries keyed on the userid in a bunch of other tables.

If the user has *not* logged in or did anything, the following tables need to be cleared:

- tokens (user\_id)
- user\_preferences (user\_id)

On top of that, a user id may also be found in the following tables:

- attachments (author\_id)
- changesets (user\_id)
- groups\_users (user\_id)
- issues (assigned\_to\_id, author\_id)
- issue\_category (assigned\_to\_id)
- journals (user\_id)
- members (user\_id)
- member\_roles (member\_id)
- messages (author\_id)
- news (author\_id)
- queries (user\_id)
- time\_entries (user\_id)
- watchers
- wiki\_contents (author\_id)
- wiki\_content\_versions (author\_id)

Looks like it would be quite messy to cleanup all this stuff. For example: what do we do with an issue owned by a deleted user? Do we revert back to anonymous?

**I'm not sure that deleting the users is a good idea.**

**"I'm not sure that deleting the users is a good idea."**

**please don't let implementation considerations obscure the actual issue here: spam bots are registering users in redmine projects all over the world, and redmine owners have no way to delete them. we have over 100 spam users in our db now. we need a way to delete them.**

**If assigned tasks, etc. are the only issue, a step for deleting users should be to reassign all related data to another user, an administrator for example.**

+1 We have the same problem, and have been manually cleaning the SQL DB since 0.7x

Maybe this could be split into two mini-features:

**Add @Delete@ choice to the *Registered* page view (today the only option remains: Activate)**

**Add @Delete + Reassign Issues/Wiki edits/etc...@ on the *Locked* page view**

**In this case, the higher priority, and likely easier to do, would be on the *Registered* page.**

**Deleting users ( simply from DB ) works normal. Issues change field "assigned to" to "---".**

**In shotgun software it is works same. ( shotgunsoftware.com )**

Ben Blanco wrote:

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In this case, the higher priority, and likely easier to do, would be on the *Registered* page.

+! at least for a bogus registered user - they have left no traces in the DB yet.

**Mark**

FYI - you can put this in cron and it'll lock any accounts older than two months.

```
psql redmine -c "UPDATE users SET status = 3 WHERE last_login_on BETWEEN '2000-01-01' and '$(date +%Y-%m-%d %H:%M:%S)'"
```

**related\_issues**

relates,Closed,7296,Ability for admin to delete users  
duplicates,Closed,4765,Remove user

**履歴**

#1 - 2022/05/10 17:28 - Admin Redmine

- カテゴリ を Accounts / authentication\_7 にセット