redmineorg-copy202205 - Vote #63729

Immediately send a notify email when a user is added to issue's watcher list

2022/05/09 13:33 - Admin Redmine

:	New	:	2008/08/07
:		:	
:		:	0%
:	Email notifications_9	:	0.00
:		:	0.00
Redmineorg_URL:	https://www.redmine.org/issues/1757	status_id:	1
category_id:	9	tracker_id:	2
version_id:	0	plus1:	6
issue_org_id:	1757	affected_version:	
author_id:	460	closed_on:	
assigned_to_id:	0	affected_version_id:	
comments:	12		

Hi, Jean-Philippe, it is a great feature that you add the watcher list to the issue. By this feature, we are now able to select the members who should receive notify email about an issue.

But I think it would be more useful that redmine could send a issue's summary info to the watcher when he is added to the list. Do you think so?

journals

Your first request is a duplicate of #515

Is this implemented?

I'm wondering why one does not get an notification if he or she gets added to the watchers list. Shouldn't this be normal? Now, if I add an user to the list, I have to send them a mail 'manually' to let him or her know 'Look at this issue. Please, have a look at it/Please, post something.'

Is there a certain reason why there is no automatic notification? Or is it just not implemented yet?

Note: #10357 also proposes to send an email to the watcher when they are removed from the list.

+1
We would like this Feature. At first a simple E-Mail notification would be enough. Because if you click on the Ticket Link you be able to look through the whole ticket history. An automatically summary creation would be too error-prone.

On the new version 2.6.1 i found a useful configuration option for this:
!http://www.redmine.org/attachments/download/13168/Redmine_Bearbeiter-aktualisiert.png!

But it didn't work. This options seems to be not implemented

+1

+1

+1

+1
+1
related_issues
relates,Closed,515,Add 'watchers' pro-actively.
relates,New,17801,When adding watchers to an issue, you should have the possibility to notify the watchers that they have been added to the issue
duplicates,Closed,10357,Send a notification to watcher, when you add or remove his to list of watchers an existing issue.
duplicates,Closed,26529,Email notification when watcher is added and removed

#1 - 2022/05/10 17:28 - Admin Redmine

- *Email notifications_9*