redmineorg-copy202205 - Vote #65001

Ticket assigned to many subprojects.

2022/05/09 13:58 - Admin Redmine

:	New		:	2009/04/02
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:	Issues_2		:	0.00
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Redmineorg_URL:	https://www.redmine.org/issues/3101		**status_id:**	1
category_id:	2		**tracker_id:**	2
version_id:	0		**plus1:**	1
issue_org_id:	3101		**affected_version:**	
author_id:	4495		**closed_on:**	
assigned_to_id:	0		**affected_version_id:**	
comments:	7			

Very big problem occurs when main project has a ticket that should be assigned to several subprojects.

Now, we must create one main ticket, some tickets for subprojects and depedencies between that tickets (we waste of our time).

It's works but is serious problem when occurs many times in week !!!

This case should be simplified, one ticked should be assigned to may subprojects at once.

journals

Can't you split the main ticket into sub tickets?

So main project gets a main ticket while subprojects have more specific tickets to their domain.

For example;
'Main' project has ticket "Integrate with system X"
Subproject 'Email Notification' has a ticket "include information gleamed from system X"
Subproject 'Daily database cache update' has a ticket "read data from System X"
Subproject 'User interface' has two tickets "show data read from System X" and second ticket "on update, also update System X"

Finally, you setup all subproject tickets as blocking the main project ticket.

This way, main project ticket can not be closed until sub project tickets are closed.

What I am trying to say is that, how can a ticket be assigned to many projects at once?

This makes little sense, unless ticket was too vague.

Kind regards

pl:Serdecznie Pozdrawiam

In common case you're right.

Try imagine situation when three times in week you have task that affected 4 subprojects.

For example (in real world it's in big scale): Main task: "Additional informations in the client data", this task affected subprojects:

- subproject 1, (common: large database DDL) - new fields, tables, something
- subproject 2, (staff/workers: backend, rails) - create new form to manage additional informations
- subproject 3, (clients: frontend, Pylons) - display additional information

- subproject 4, (common, some live business logic, JAVA) - make boo boo on that informations ;-p

Of course, when we have that situation from time to time or/and task is enough large to split into 4 smaller task then all works fine but when task is small and situations occurs many times we must for example create 5 tickets (about 30 min work time) for job that 2-3 peoples make in 2 hours :-)

pl: pozdrawiam równie , redmine jest wietny (ale ssie troszk przy podprojektach).

This is not ideology problem, it's time waste/task management problem in daily use.

Then maybe a quick and easy way to create secondary related blocking issues ??

So someone creates a big Issue on main project.
and then with a single button creates sub issues in sub projects.

Each sub issue is flagged as an issue blocking the main project issue. ?

Zarooba Rozruba wrote:

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Yes, this is quite good solution but save some time every week :-).

One click, might add one related ticked in subproject (AJAX of course).

+1000 for that :-)

Just noticed a related issue #443 . See if this helps.

Pozdrawiam

+1. Given that now sub tasks exists - and they can be part of sub projects, I think essential thing here is that we should have a quick access UI which "create a copy as a sub ticket" and assign it to respective sub-project right away.

Actually the bigger challenge (and that might be useful) is that some specific fields of the main ticket controls the respective field of the sub-ticket. For example, if the customer info changes in the main ticket - the same should be reflected in this "sub-ticket". Currently, only such "controlled" fields are Start-Date Due-dates which are actually linked and cannot be changed arbitrarily. What you really want is that a set of fields, (and may be issue statuses) should also be changed once, say in main ticket and reflected everywhere.

#1 - 2022/05/10 17:26 - Admin Redmine

- *Issues_2*