redmineorg-copy202205 - Vote #65022

Check additional mail headers when creating issues via email

2022/05/09 13:59 - Admin Redmine

ステータス:	Needs feedback	開始日:	2009/04/05
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Email receiving_29	予定工数:	0.00時間
対象パージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/3123	status_id:	10
category_id:	29	tracker_id:	3
version_id:	0	plus1:	0
issue_org_id:	3123	affected_version:	
author_id:	4917	closed_on:	
assigned_to_id:	1	affected_version_id:	
comments:	4		

説明

We have a setup with Redmine where users often send mail using different from addresses in the email. We use Google Apps for email, but this would apply to other mail systems where users can set up multiple from addresses in their email.

If users send email with a different from address than their registered one then Redmine ignores the incoming email.

To fix this issue I created the attached modification which checks the mail headers "Return-Path", "Sender" and finally "From" (as before) for a match to a user account.

The "Return-Path" header relies on getting mail server to set this to the envelope sender address. I use the preline program with qmail to get this set.

This works because Google Apps email (and GMail) always set the Sender and envelope sender addresses to the users main or canonical email address even if they choose a different "From" address.

journals

Thought maybe I should assign this as didn't hear anything. Hope this is the right thing to do.

By the way the patch was based on revision r2659

Redmine now supports multiple email addresses for each user (#4244).

I think we can use the feature to resolve the problem described in this issue, so we don't have to implement this.

履歴

#1 - 2022/05/10 17:26 - Admin Redmine

- カテゴリ を Email receiving_29 にセット

2024/05/13 1/1