

## Email Verbosity Levels

2022/05/09 14:01 - Admin Redmine

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                     |                      |            |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|----------------------|------------|
| <b>ステータス:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                 | <b>開始日:</b>          | 2009/04/29 |
| <b>優先度:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 通常                                  | <b>期日:</b>           |            |
| <b>担当者:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                     | <b>進捗率:</b>          | 0%         |
| <b>カテゴリ:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Email notifications_9               | <b>予定工数:</b>         | 0.00時間     |
| <b>対象バージョン:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                     | <b>作業時間:</b>         | 0.00時間     |
| Redmineorg_URL:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | https://www.redmine.org/issues/3262 | status_id:           | 1          |
| category_id:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 9                                   | tracker_id:          | 2          |
| version_id:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 0                                   | plus1:               | 1          |
| issue_org_id:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 3262                                | affected_version:    |            |
| author_id:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 5382                                | closed_on:           |            |
| assigned_to_id:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 0                                   | affected_version_id: |            |
| comments:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 5                                   |                      |            |
| <b>説明</b> <p>A complaint I'm receiving from my users is that the email notifications are too verbose. This may be because we make tons of updates to tickets that they just wouldn't care about. These are little things like when we forget to update the ticket status or enter a start date. We'll edit it once, forget something, go back and edit it again and two notifications go out for what should be a 1 (or no) e-mail change.</p> <p>What I'm looking for is to be able to set the verbosity level at the granularity of project member. Users might want to be notified in the following ways:</p> <ul style="list-style-type: none"><li>• Only if a certain field is included in an update (Like Notes for example)</li><li>• Only if a certain field has changed in the update (Like Status or %Done)</li></ul> <p>I'll think about it some more and see if I can come up with a better implementation or more examples...</p> <p>journals<br/>bump.</p> <p>We'd also like the ability for users to "turn off all email notifications". That may require an additional feature where admin can "allow / disallow" the "turn off all email" to be available to users.</p> <p>My team always logs in to the system, it is a requirement of their job. The email is thus redundant and even annoying as we build out the issues listing for a 2-year 20,000 tasks project. That's a LOT of email!</p> <p>+1</p> <p>The ability also for the email notifications to be bundled up would also be a nice way to resolve the extra emails. That way for multiple changes (in a relatively short time frame) only a single email gets sent.</p> <hr/> <p>In my ideal world, users would be able to define their own issue filters to control their email notifications. Some filters could trigger an immediate email, others would include select issues to include in a digest email, and unmatched issues would not result in an email.</p> <p>Users would also be able to set their own schedule for when digest emails are sent. I know it's a lot to ask for :)</p> <hr/> |                                     |                      |            |

## 履歴

---

#1 - 2022/05/10 17:26 - Admin Redmine

- カテゴリ を Email notifications\_9 にセット