

Incoming mail IMAP : Notify when an error occurs

2022/05/09 14:10 - Admin Redmine

|                 |                                                                                       |                      |            |
|-----------------|---------------------------------------------------------------------------------------|----------------------|------------|
| ステータス:          | New                                                                                   | 開始日:                 | 2009/08/12 |
| 優先度:            | 通常                                                                                    | 期日:                  |            |
| 担当者:            |                                                                                       | 進捗率:                 | 0%         |
| カテゴリ:           | Email receiving_29                                                                    | 予定工数:                | 0.00時間     |
| 対象バージョン:        |                                                                                       | 作業時間:                | 0.00時間     |
| Redmineorg_URL: | <a href="https://www.redmine.org/issues/3732">https://www.redmine.org/issues/3732</a> | status_id:           | 1          |
| category_id:    | 29                                                                                    | tracker_id:          | 3          |
| version_id:     | 0                                                                                     | plus1:               | 0          |
| issue_org_id:   | 3732                                                                                  | affected_version:    |            |
| author_id:      | 7360                                                                                  | closed_on:           |            |
| assigned_to_id: | 0                                                                                     | affected_version_id: |            |
| comments:       | 11                                                                                    |                      |            |

説明

Add the possibility to notify the administrators when an error occurs during incoming mail parsing.

Add a notify\_on\_failure option to the tasks.

Built against the trunk in revision 2836.

Tested on trunk and 0.8.4

journals

## Could you supply a test for the new behavior?

I added a test for the mailer.

I do not know how to test the rake task and the Imap class.

This patch replaces the first one

## Thanks

**It would be good if there was a general solution that also covered failures for emails piped in using extra/mail\_handler/rdm\_mailhandler.rb**

## Does it work in 0.9-stable?

**Yes, in production in my company.**

Thomas Recloux wrote:

Yes, in production in my company.

## Thanks a lot!

How would I modify the patch to also notify the person sending the emails?

Patrick Cummins wrote:

How would I modify the patch to also notify the person sending the emails?

I was also intersted on that, just apply the attachd patch on top of Thomas Recloux's

once applied, mail are sent only to the sender and not to admins.

maybe someone with ruby skills could works something wich would allow something like notify\_on\_failure=admins,sender

I think it would be great to integrate that int redmine because it's really a show-stopper if the sender can't know that his mail has been ignored.

**for now, the mail just tell, the received mail could not been processed. it might be intersting to explain why. eg: the message logged (unknown mail address, not authorized, missing required field, etc.)**

**Assigned issue with no assignee back to New status.**

---

#### 履歴

#1 - 2022/05/10 17:25 - Admin Redmine

- カテゴリ を Email receiving\_29 にセット