

Change Ticket Status from Closed to Open on Email Reply

2022/05/09 14:53 - Admin Redmine

ステータス:	New	開始日:	2010/08/06
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Email receiving_29	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/6067	status_id:	1
category_id:	29	tracker_id:	2
version_id:	0	plus1:	0
issue_org_id:	6067	affected_version:	
author_id:	18735	closed_on:	
assigned_to_id:	0	affected_version_id:	
comments:	9		

説明
When a customer replies via Email to an issue that was closed before, the Status should change to Open.
Otherwise there is no chance to get informed about a response of customers.

journals

Reverting test change.
There is a patch available at #7994

related_issues
relates,New,11495,Reopen closed issues on reply by email

履歴

- #1 - 2022/05/10 17:22 - Admin Redmine
- カテゴリ を Email receiving_29 にセット