

ステータス:	New	開始日:	2010/08/26
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Email notifications_9	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/6221	status_id:	1
category_id:	9	tracker_id:	2
version_id:	0	plus1:	2
issue_org_id:	6221	affected_version:	
author_id:	17608	closed_on:	
assigned_to_id:	0	affected_version_id:	
comments:	9		

説明

Currently the email's subject and texts generation is hardcoded :
<http://www.redmine.org/boards/1/topics/13811?r=13844#message-13844>

Add config file and/or admin interface to setup subject and email format.

Among other things, this feature would help having a simple and flexible way to make sure any email (web)client can group emails related to the same issue for example, based on the emails subject. (for example gmail don't group current email notifications because the generated email subject change for each notification...).

journals

It would be difficult to allow these to be customized. Since they deal with data from users, they would each need to be sanitized.

My mail client threads emails from Redmine correctly based on the internal email headers that Redmine generates.

Eric Davis wrote:

It would be difficult to allow these to be customized. Since they deal with data from users, they would each need to be sanitized.

Is it a problem to sanitize this?
A user-defined template/config file directly on the server would be a solution making sure that the templates have been setup by some kind of web admin?

My mail client threads emails from Redmine correctly based on the internal email headers that Redmine generates.

Don't seem to be the case for gmail. :/

This is related to Issue #2026

I am trying to write a patch which solve this issue. It is not hard to add UIs for templates which Redmine uses. However there are two problems.

- mail body needs a powerful template language to write. But powerful language like ERb allows administrator to write a dangerous template, e.g., breakage of RFC or some security issues. Also powerful languages are hard to learn.
- Mail subject is easier. It needs only a simple expression language. Simple language like "% - % # % %" will help administrator to configure. Here is a problem. Should I use ERB for mail subjects or not? If I use ERB, it causes the same problem as mail bodies. If I use another simpler language, which language should I choose? Developing a new expression language like that?

I think Redmine users have a right to shoot their own feet. So I think ERB solves the problems. What do you think?

h2. P.S.

Here is an simple expression language I developed. It can handle only:

- String interpolation
- conditional expression which depends on if the passed variable is empty or not.

```
[% - % #%] (%) %  
[% - % #%] %) " : "">
```

it is easy to implement, easy to learn and we can solve a half of #6221 with it. But users must learn another language, anyway.

I think Redmine users have a right to shoot their own feet. So I think ERB solves the problems. What do you think?

I agree.

This would be a great feature. +1

Our customers want notification letters to be more inmormative and readable.

+1

+1

good solution: Yuki Sonoda.

related_issues
relates,New,2026,Improve E-Mail notification templates

履歴

#1 - 2022/05/10 17:21 - Admin Redmine

- カテゴリ を Email notifications_9 にセット