

ステータス:	New	開始日:	2010/08/27
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Issues workflow_41	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/6234	status_id:	1
category_id:	41	tracker_id:	2
version_id:	0	plus1:	1
issue_org_id:	6234	affected_version:	
author_id:	10568	closed_on:	
assigned_to_id:	0	affected_version_id:	
comments:	5		

説明

I think this request is similar to #6220.

When the status of an issue changes it would be nice if some people could be explicitly informed about this. For example, if an issue is set to resolved an email should be sent to QA so that they know that they can start testing. QA may then set the the status back to assigned (or reopened or whatever) so that the developers get an email about that the test was not successful. Or QA sets the status to verified so that the project manager knows this task is completed.

I could imagine that you add a row to the workflows: the roles that should be notified if an issue status changes to a certain state. I think it doesn't matter which status the issue had before. However, the email should look a bit different so that the recipient immediately sees that he or she has something to do now.

I guess this is easier to implement than #6220, Though #6220 has obviously more possibilities.

journals

I have some more flexible variant of this integration.

Maybe this could be some idea to realize this and even some other tickets here in the tracker.

Adding the possibility to add groups to the issue watchers

Adding rules to trackers (per project) or to categories (on project level too).

This could be understood like the categorysystem itself. There is already the function to autoassign a ticket with some category directly to a user or a usergroup. This have to be duplicated as "add to watchers".

This way you can define a rule, which automatically add a certain usergroup to a ticket with a special category.

The workflow would be something like this:

create a new ticket, assign it to category abc

category selection cause an automatically add to the watchlist

sendmail sends mail to everyone on the watchlist
What do you think about it?
+1 to this feature.
related_issues
relates,New,6220,Named action on ticket status change.
relates,New,1707,Sending e-mail to roles involved on status changed.

履歴

- #1 - 2022/05/10 17:21 - Admin Redmine
- カテゴリ を Issues workflow_41 にセット