redmineorg-copy202205 - Vote #69344

MailHandler user creation for unknown_user impossible due to diverging length-limits of login and email fields

2022/05/09 15:24 - Admin Redmine

:	Closed		:	2011/02/25
:			:	
:			:	0%
:	Email receiving_29		:	0.00
:	1.3.0_36		:	0.00
Redmineorg_URL:	https://www.redmine.org/issues/7717		**status_id:**	5
category_id:	29		**tracker_id:**	1
version_id:	36		**plus1:**	1
issue_org_id:	7717		**affected_version:**	
author_id:	29190		**closed_on:**	
assigned_to_id:	1		**affected_version_id:**	
comments:	6			

On redmine-1.1.1 it is not possible to create a user by sending a ticket by mail.

- The maximum email length is 60 chars.
- Login is generated from the email address, which has a size of only 30 chars.

```
---    a/redmine-1.1.1/app/models/user.rb
+++    b/redmine-1.1.1/app/models/user.rb
@@   -67,7   +67,7  @@  class  User  <  Principal
     validates_uniqueness_of  :mail,  :if  =>  Proc.new { |user| !user.mail.blank? },  :case_sensitive  =>  false
     #  Login  must  contain  lettres,  numbers,  underscores  only
     validates_format_of  :login,  :with  =>  /^[a-z0-9_\-@\.]*$/i
-    validates_length_of  :login,  :maximum  =>  30
+    validates_length_of  :login,  :maximum  =>  60
     validates_format_of  :firstname,  :lastname,  :with  =>  /^[\w\s\'\-\.]*$/i
     validates_length_of  :firstname,  :lastname,  :maximum  =>  30
     validates_format_of  :mail,  :with  =>  /^([^@\s]+)@((?:[-a-z0-9]+\.)+[a-z]{2,})$/i,  :allow_nil  =>  true
---    a/redmine-1.1.1/db/migrate/001_setup.rb
+++    b/redmine-1.1.1/db/migrate/001_setup.rb
@@   -200,7   +200,7  @@  class  Setup  <  ActiveRecord::Migration
         end

         create_table  "users",  :force  =>  true  do  |t|
-            t.column  "login",  :string,  :limit  =>  30,  :default  =>  "",  :null  =>  false
+            t.column  "login",  :string,  :limit  =>  60,  :default  =>  "",  :null  =>  false
             t.column  "hashed_password",  :string,  :limit  =>  40,  :default  =>  "",  :null  =>  false
             t.column  "firstname",  :string,  :limit  =>  30,  :default  =>  "",  :null  =>  false
             t.column  "lastname",  :string,  :limit  =>  30,  :default  =>  "",  :null  =>  false
```

journals

Still a problem in Redmine 1.2.2

This is a fairly serious bug for those who want to use the --unknown-user=create option.

+1

This problem should be fixed with r7952. Login is now truncated if needed.

related_issues

relates,Closed,4969,issue creation by email fails when on-the-fly user creation fails
duplicates,Closed,5724,Email creation of new issues for anonymous users failing due to email address length
duplicates,Closed,8450,redmine:email:receive_imap fails silently when creating an account where login is too long

#1 - 2022/05/10 17:19 - Admin Redmine

- *Email receiving_29*

- *1.3.0_36*