

User can't be displayed

2022/05/09 15:42 - Admin Redmine

ステータス:	Needs feedback	開始日:	2011/06/27
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Importers_15	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/8690	status_id:	10
category_id:	15	tracker_id:	1
version_id:	0	plus1:	0
issue_org_id:	8690	affected_version:	
author_id:	33780	closed_on:	
assigned_to_id:	0	affected_version_id:	40
comments:	11		

説明

Hello,

I tried to open the user page:

Processing UsersController#show (for 53.141.162.91 at 2011-06-27 13:25:44) [GET]
Parameters: {"action"=>"show", "id"=>"4", "controller"=>"users"}

And gets following error:

NoMethodError (undefined method `<=>' for nil:NilClass):
lib/redmine/activity/fetcher.rb:80:in `events'
lib/redmine/activity/fetcher.rb:80:in `sort!'
lib/redmine/activity/fetcher.rb:80:in `events'
app/controllers/users_controller.rb:74:in `show'
/usr/lib/ruby/1.8/rack/head.rb:9:in `call'
/usr/lib/ruby/1.8/rack/methodoverride.rb:24:in `call'
/usr/lib/ruby/1.8/rack/lock.rb:11:in `call'
/usr/lib/ruby/1.8/rack/lock.rb:11:in `synchronize'
/usr/lib/ruby/1.8/rack/lock.rb:11:in `call'
/usr/lib/ruby/1.8/phusion_passenger/rack/request_handler.rb:96:in `process_request'
/usr/lib/ruby/1.8/phusion_passenger/abstract_request_handler.rb:513:in `accept_and_process_next_request'
/usr/lib/ruby/1.8/phusion_passenger/abstract_request_handler.rb:274:in `main_loop'
/usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:321:in `start_request_handler'
/usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:275:in `send'
/usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:275:in `handle_spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/utils.rb:479:in `safe_fork'
/usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:270:in `handle_spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `__send__'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `server_main_loop'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:206:in `start_synchronously'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:180:in `start'
/usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:149:in `start'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:219:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:132:in `lookup_or_add'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:214:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:82:in `synchronize'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:213:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:132:in `spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:275:in `handle_spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `__send__'

```
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `server_main_loop'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:206:in `start_synchronously'
/usr/share/phusion-passenger/helper-scripts/passenger-spawn-server:99
```

journals

Opening a ticket fails with following error:

ActionView::TemplateError (undefined method `-' for nil:NilClass) on line #12 of app/views/issues/show.rhtml:

```
9: <%= render_issue_subject_with_tree(@issue) %>
```

```
10:
```

```
11:
```

```
12: <%= authoring @issue.created_on, @issue.author %>.
```

```
13: <% if @issue.created_on != @issue.updated_on %>
```

```
14: <%= l(:label_updated_time, time_tag(@issue.updated_on)) %>.
```

```
15: <% end %>
```

```
app/helpers/application_helper.rb:319:in `time_tag'
app/helpers/application_helper.rb:315:in `authoring'
app/views/issues/show.rhtml:12:in `_run_rhtml_app47views47issues47show46rhtml'
app/controllers/issues_controller.rb:121:in `show'
app/controllers/issues_controller.rb:120:in `show'
/usr/lib/ruby/1.8/rack/head.rb:9:in `call'
/usr/lib/ruby/1.8/rack/methodoverride.rb:24:in `call'
/usr/lib/ruby/1.8/rack/lock.rb:11:in `call'
/usr/lib/ruby/1.8/rack/lock.rb:11:in `synchronize'
/usr/lib/ruby/1.8/rack/lock.rb:11:in `call'
/usr/lib/ruby/1.8/phusion_passenger/rack/request_handler.rb:96:in `process_request'
/usr/lib/ruby/1.8/phusion_passenger/abstract_request_handler.rb:513:in `accept_and_process_next_request'
/usr/lib/ruby/1.8/phusion_passenger/abstract_request_handler.rb:274:in `main_loop'
/usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:321:in `start_request_handler'
/usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:275:in `send'
/usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:275:in `handle_spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/utils.rb:479:in `safe_fork'
/usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:270:in `handle_spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `__send__'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `server_main_loop'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:206:in `start_synchronously'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:180:in `start'
/usr/lib/ruby/1.8/phusion_passenger/classic_rails/application_spawner.rb:149:in `start'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:219:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:132:in `lookup_or_add'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:214:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:82:in `synchronize'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:213:in `spawn_rails_application'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:132:in `spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:275:in `handle_spawn_application'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `__send__'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:357:in `server_main_loop'
/usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:206:in `start_synchronously'
/usr/share/phusion-passenger/helper-scripts/passenger-spawn-server:99
```

Rendering /var/lib/redmine/public/500.html (500 Internal Server Error)

It seems, that something goes wrong with the trac importer.

I created another project to test the functionality and there all works.

Any news? At least a work around would be nice...

The problem is that trac import failed to handle mysql dates so all dates in the database are '0000-00-00 00:00:00'. Redmine treats such date as nil so an error occurs while sorting (sorting patch was not enough).

So I had to replace all 0 dates to some valid date (i.e. 1970 00:00:00).

Trac 0.12 use unix time with microseconds. Here's a fix to migrate_from_trac.rake:

```
class ::Time
  class << self
    alias :real_at :at
    alias :real_now :now
    # Fixing import for trac 0.12
    def at(time)
      d = nil
      if time > 10000000000 then
        d = real_at(time / 1000000, time % 1000000)
      else
        d = real_at(time)
      end
      d
    end
    def now
      real_now - @fake_diff.to_i
    end
    def fake(time)
      # Adding nil argument handling
      time = 0 if time.nil?
      @fake_diff = real_now - time
      res = yield
      @fake_diff = 0
      res
    end
  end
end
```

Please include it in the latest trunk. Thanks.

Any news on this? Is this still reproduceable on the current supported redmine versions?

Daniel Felix wrote:

Any news on this? Is this still reproduceable on the current supported redmine versions?

Hey,

Sorry I can't answer. I haven't tried it again for a long time.

Can you try this patch:

<http://www.redmine.org/issues/14567>

related_issues

relates,Reopened,6868,migrate_from_trac and trac 0.12

relates,New,14567,migrate_from_trac.rake does not convert timestamps in Trac database version 23

履歴

#1 - 2022/05/10 17:18 - Admin Redmine

- カテゴリ を Importers_15 にセット