redmineorg-copy202205 - Vote #70674

Improve logging in MailHandler when user creation fails

2022/05/09 15:49 - Admin Redmine

:	Closed	:	2011/09/06
:		:	
:		:	0%
:	Email receiving_29	:	0.00
:	1.3.0_36	:	0.00
Redmineorg_URL:	https://www.redmine.org/issues/9196	status_id:	5
category_id:	29	tracker_id:	2
version_id:	36	plus1:	2
issue_org_id:	9196	affected_version:	
author_id:	29374	closed_on:	
assigned_to_id:	1	affected_version_id:	
comments:	5		

The patch adds logging to MailHandler.create_user_from_email to report the reason if a user model cannot be created.

A "popular" reason appears to be that first/lastname limit is hit, so this also adds code to enforce the limits.

journals

+1

+1

r7952 improves user creation and log messages.

Note that it doesn't truncate email since it would result in an invalid email format (tld missing). We could change to a random email address in this case but I don't think it makes sense. If the user creation still fails, wouldn't it be better to use the anonymous user instead of ignoring the incoming email?

Nop, IMHO, it wouldn't be better: in my case, I ignore addr.name because of many users with quoted printable base64 encoded "From" field, which redmine can't decode to a valid firstname/lastname and also increased limits to 100 chars in user DB and model.

Jean-Philippe Lang wrote:

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>
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Makes sense to me.

#1 - 2022/05/10 17:18 - Admin Redmine

- *Email receiving_29*