

Redmine 2.0 does not support Microsoft Quotes

2022/05/09 16:12 - Admin Redmine

ステータス:	Reopen	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	UI_10	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/11010	status_id:	8
category_id:	10	tracker_id:	1
version_id:	0	plus1:	0
issue_org_id:	11010	affected_version:	
author_id:	4	closed_on:	
assigned_to_id:	0	affected_version_id:	43
comments:	13		

説明

If I try to add the following to my Notes/Description of a Redmine ticket

```
"  
"  
'  
'
```

I am getting a 500 - Internal Server Error

journals

Information About my Redmine Environment

We upgraded from 1.4.1 to 2.0.0 and running on IIS

Environment:

```
Redmine version      2.0.0.stable.9706  
Ruby version         1.9.3 (i386-mingw32)  
Rails version        3.2.3  
Environment          production  
Database adapter     MySQL  
Redmine plugins:
```

no plugin installed

Can't reproduce on trunk / PostgreSQL + MRI 1.9.3.

Make me think of #8416.

Could very well be related to the use of IIS.

#8416 is the issue with single quotes but not the microsoft quotes

Could you please check your Redmine and IIS logs?

+From Redmine logs+

```
Started GET "/redmine/issues/1752" for 10.1.217.244 at 2012-05-24 09:44:59 -0700  
Processing by IssuesController#show as HTML  
Parameters: {"id"=>"1752"}
```

Rendered issues/_action_menu.html.erb (0.0ms)
Rendered issue_relations/_form.html.erb (0.0ms)
Rendered issues/_relations.html.erb (0.0ms)
Rendered issues/_history.html.erb (0.0ms)
Rendered issues/show.html.erb within layouts/base (31.2ms)
Completed 500 Internal Server Error in 187ms

ActionView::Template::Error (incompatible character encodings: UTF-8 and ASCII-8BIT):

114: <% if @journals.present? %>

115:

116:

<%=I(:label_history)%>

117: <%= render :partial => 'history', :locals => { :issue => @issue, :journals => @journals } %>

118:

119: <% end %>

120:

app/views/issues/show.html.erb:117:in _app_views_issues_show_html_erb__669033008_44865480'

app/controllers/issues_controller.rb:118:inblock (2 levels) in show'

app/controllers/issues_controller.rb:115:in `show'

Are you using the mysql2 adapter?

Oh, I can see that you're not using mysql2 in the info you provided.

Please change your database adapter to mysql2 (instead of mysql) in your config/database.yml.

Yes I have mysql2 in my yml file. I have production and development adapter as mysql2

It is showing the same error in the redmine log file though I have mysql2 in the database adapter

Is there anything to do with libMySQL.dll in C:/Ruby19/bin?

In the Gem list it is showing both mysql and mysql2

履歴

#1 - 2022/05/10 17:16 - Admin Redmine

- カテゴリをUI_10にセット