

After migrating from Mantis to RedMine 2.0 and changing tracker labels, almost all issues deleted

2022/05/09 16:13 - Admin Redmine

|                 |                                      |                      |            |
|-----------------|--------------------------------------|----------------------|------------|
| <b>ステータス:</b>   | New                                  | <b>開始日:</b>          | 2022/05/09 |
| <b>優先度:</b>     | 急いで                                  | <b>期日:</b>           |            |
| <b>担当者:</b>     |                                      | <b>進捗率:</b>          | 0%         |
| <b>カテゴリ:</b>    | Importers_15                         | <b>予定工数:</b>         | 0.00時間     |
| <b>対象バージョン:</b> |                                      | <b>作業時間:</b>         | 0.00時間     |
| Redmineorg_URL: | https://www.redmine.org/issues/11077 | status_id:           | 1          |
| category_id:    | 15                                   | tracker_id:          | 1          |
| version_id:     | 0                                    | plus1:               | 0          |
| issue_org_id:   | 11077                                | affected_version:    |            |
| author_id:      | 52477                                | closed_on:           |            |
| assigned_to_id: | 0                                    | affected_version_id: | 43         |
| comments:       | 4                                    |                      |            |

#### 説明

Dear all,

I am not sure if I can trust Red Mine in a live environment. We studies Red Mine migrated from Mantis to 2.0. Then implemented our process by configuring the tracker label and workflow. After conficuring we lost all migrated issues. Does any one know what went wrong?

Losing all commercial data in a live situation will be disaster.

When we know why the database suddenly deletes almost all items we know something but now we have no clue!

journals

At what point (precisely) did the data get deleted? Can you duplicate this and state what step of the "configuration" caused the deletion? Also, can you confirm the data in the database and then confirm its deletion at a specific stage or "time"?

Since the last entry in this ticket was 9 years ago and it concerns a version that is no longer supported, I guess it could be closed;)

#### 履歴

#1 - 2022/05/10 17:16 - Admin Redmine

- カテゴリ を Importers\_15 にセット