

redmineorg-copy202205 - Vote #72796

Add mailto link including subject to help sending mails back to Redmine Extend email receiver

2022/05/09 16:28 - Admin Redmine

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| <div>ステータス:New</div> <div>優先度:通常</div> <div>担当者:</div> <div>カテゴリ:Email notifications_9</div> <div>対象バージョン:</div> <div>Redmineorg_URL:https://www.redmine.org/issues/12325</div> <div>category_id:9</div> <div>version_id:0</div> <div>issue_org_id:12325</div> <div>author_id:8128</div> <div>assigned_to_id:0</div> <div>comments:3</div>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <div>開始日:2022/05/09</div> <div>期日:</div> <div>進捗率:0%</div> <div>予定工数:0.00時間</div> <div>作業時間:0.00時間</div> <div>status_id:1</div> <div>tracker_id:2</div> <div>plus1:2</div> <div>affected_version:</div> <div>closed_on:</div> <div>affected_version_id:</div> |
| <div>説明</div> <div>Is it possible to extend the issue view to have a mailto-link which provides the mail receiver address, subject and ticket number to the default email application?</div> <div>e.g. "Send Email":mailto:redmine@example.org?subject=Please%20add%20mailto%20link%20[Feature%20%2312325]%20</div> <div>That would make it much easier update the ticket via email.</div>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                               |
| <div>journals</div> <div>+1</div> <div>Would be great for support cases where we write email to customers. We currently add the ticket number to the subject and CC to our support address which redmine polls regularly.</div> <div>I'd propose to add to every mail link (mailto:)</div> <div><ul style="list-style-type: none"><li>a default subject depending on the current issue's subject including a tag "[Issue #1233]"</li><li>a CC-addresss which is the address redmine polls regularly for new tickets and updates (mail receiver)</li><li>a Reply-To address which is equal to the CC address</li></ul></div> <div>Adding a generic mail link (without a recipient) to every issue which just creates a proper subject including the issue tag would be helpful.</div> <div>This things should be configurable so we can add even more defaults for new emails.</div> <div></div> <div></div> <div>+1</div> |                                                                                                                                                                                                                                                               |

履歴

#1 - 2022/05/10 17:14 - Admin Redmine

- カテゴリ を Email notifications\_9 にセット