

redmineorg-copy202205 - Vote #74082

Email Reminder doesn't have the right behavior

2022/05/09 16:57 - Admin Redmine

ステータス:	New	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Email notifications_9	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/14400	status_id:	1
category_id:	9	tracker_id:	1
version_id:	0	plus1:	0
issue_org_id:	14400	affected_version:	
author_id:	81414	closed_on:	
assigned_to_id:	0	affected_version_id:	
comments:	8		

説明

Hello there,

Let's start by a small complaint.

Here https://github.com/chantra/redmine_whining/issues/25, it is said that

redmine now include the rake task send_reminders.

So this plugin is now redundant.

WELL, not exactly. Redmine Whining had the bright idea to send a reminder to assignees who didn't process a ticket for X days. The send_reminders now included in Redmine sends a reminder to assignees whose issue's due date is in X days. Quite a difference here, notably when the due date is empty or rarely used.

While patching send_reminders (./app/models/mailer.rb) to meet my needs, I've encountered the following:

```
scope = Issue.open.where("#{Issue.table_name}.assigned_to_id IS NOT NULL" +
  " AND #{Project.table_name}.status = #{Project::STATUS_ACTIVE}" +
  " AND #{Issue.table_name}.due_date >= ?", days.day.from_now.to_date
  )
```

for which the last line would generate something like

```
AND issues.due_date >= 'Fri, 12 Jul 2013'
```

issues.due_date being of type DATE, that is just not going to work properly.

For those interested, I replaced the line by

```
" AND DATEDIFF(NOW(),#{Issue.table_name}.updated_on) >= ?", days
```

journals

This is not a defect in redmine.

Benjamin Billon wrote:

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WELL, not exactly. Redmine Whining had the bright idea to send a reminder to assignees who didn't process a ticket for X

days.

The send_reminders now included in Redmine sends a reminder to assignees whose issue's due date is in X days. Quite a difference here, notably when the due date is empty or rarely used.

Please tell the plugin developer that you disagree with his view and that he update his plugin.

Sorry to insist, but as far as I understand, the Email Reminder is part of redmine:

<http://www.redmine.org/projects/redmine/wiki/RedmineReminderEmails>

And the "days.day.from_now.to_date" part returning an invalid value for a MySQL Date type comparison, it would make the feature behaving unexpectedly.

If not, I apologize for the noise.

You're right, but I'm not sure this is a Redmine issue, it's very likely that the AR DB adapter is responsible for the translation of the Date object into a format that the DB can understand.

Could you please give more details about your setup, as described in [[SubmittingBugs]]?

Am I getting this wrong? OP points out that the rake task doesn't to the same as the plugin, and that is true, isn't it?

Redmine version 2.3.0.stable
Ruby version 1.9.3 (x86_64-linux)
Rails version 3.2.13
Mysql Server version: 5.5.30-30.2 Percona Server (GPL), Release 30.2

@Jan> sorry, my initial post contained two main points: one about the plugin (which doesn't concern redmine itself indeed), and another one about what looked like a bug in the code (that I felt I had to report).

I also had this itch... here's a patch to enable more fine grained control of reminder emails

履歴

#1 - 2022/05/10 17:12 - Admin Redmine

- カテゴリ を Email notifications_9 にセット