

Reply to closed ticket changes status to "reopen" designated status

2022/05/09 17:10 - Admin Redmine

ステータス:	New	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Issues_2	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/15837	status_id:	1
category_id:	2	tracker_id:	2
version_id:	0	plus1:	0
issue_org_id:	15837	affected_version:	
author_id:	92183	closed_on:	
assigned_to_id:	0	affected_version_id:	
comments:	4		

説明

when an email is received from a valid user to a closed issue that issue's status is set to the designated "reopen" status.
2 parts

1. there is a setting in administration | settings | status | - check box for which status is the reopen status. like there currently is a checkbox for "default value" or "closed"

2. when a closed issue receives an update via email or the web interface it is set to the "reopen" status designated.

Environment:
Redmine version2.4.1.stable
Ruby version1.8.7-p352 (2011-06-30) [x86_64-linux]
Rails version3.2.16
Environmentproduction
Database adapterPostgreSQL
SCM:
Subversion1.6.17
Git1.7.9.5
Filesystem

Redmine plugins:
no plugin installed

journals

related_issues
relates,New,11495,Reopen closed issues on reply by email
relates,New,15838,feedback recived status designation
relates,New,22280,change automatically the status A to B (and the assignee) when an user add a note
relates,New,16364,Issue workflow doesn't force status transition though workflow is defined so

履歴

#1 - 2022/05/10 17:11 - Admin Redmine

- カテゴリ を Issues_2 にセット