

ステータス:	New	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Email receiving_29	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/16933	status_id:	1
category_id:	29	tracker_id:	1
version_id:	0	plus1:	0
issue_org_id:	16933	affected_version:	
author_id:	102210	closed_on:	
assigned_to_id:	0	affected_version_id:	75
comments:	3		

説明

Our setup:

redmine 2.5.0 -> davmail 4.4.1-2225 -> exchange 2010

We process mail messages via rake like so:

```
rake -f /usr/local/redmine/Rakefile redmine:email:receive_imap RAILS_ENV="production" host=xxx port=xxx username=xxx password=xxx project=pickle unknown_user=accept allow_override=project no_permission_check=1
```

Example of a test e-mail msg:

Subject: test email bug 1

Test message 1 body

Project: project1
Tracker: Bug
Priority: Urgent

After the rake is run, issues are created, however none of the fields are populated.

Looking at mail_handler.rb, we should have the complete email object @ line 74:

```
def receive(email)
  @email = email
```

Dumping @email.inspect to logger, I see the following quite incomplete msg:

```
#, >, , , >
```

Thinking that maybe this is connected to our local mail encoding, I tried sending plain text mail from gmail, but saw the same results.

My next thought was that something is off on the davmail -> exchange side, but retrieving the mail body via imap seems to work fine. (imap retrieval log attached).

Is it possible that there's a Redmine bug causing incomplete email msg retrieval?

journals

I had a chance to dig a little deeper.

It seems that Net::IMAP's fetch() breaks when retrieving a uid with attr RFC822 from davmail. Changing line 33 of lib/redmine/imap.rb from

```
msg = imap.uid_fetch(uid,'RFC822')[0].attr['RFC822']
```

to

```
msg = imap.uid_fetch(uid,'BODY')[0].attr['BODY[]']
```

resolves the issue for me.

履歴

#1 - 2022/05/10 17:11 - Admin Redmine

- カテゴリ を Email receiving_29 にセット