

ステータス:	New	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Email receiving_29	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/18668	status_id:	1
category_id:	29	tracker_id:	2
version_id:	0	plus1:	0
issue_org_id:	18668	affected_version:	
author_id:	18869	closed_on:	
assigned_to_id:	0	affected_version_id:	
comments:	0		

説明

When using a issue reference like @[Issue #455]@ and configuring redmine to receive emails by polling a IMAP/POP3 account, the referenced ticket gets updated correctly.

Using this feature between companies which use the same scheme fails however as the parser will only extract the first number from subjects like "Re: [Issue #12333212] [Ticket #55893] Bandwidth limit", which will assign the content of the email to either the wrong issue or simply fail (when the issue does not exist).

The regexp for extracting the issue number is currently the following:

```
ISSUE_REPLY_SUBJECT_RE = %r{ /(?:[^\s/]+)?#( /d+ ) / }
```

h2. Improvement

We'd propose to add a custom tag to this matching scheme so each installation can reference tickets in a unique way like this:

- "@Re: [ACME #88989] [JIRA #1231233312] Bandwidth limit@"
- "@Re: [ACME #12932] Bandwith limit@"

The tag should be configurable in the admin interface or similar, the regexp could be something like

```
ISSUE_REPLY_SUBJECT_RE = %r{ [ ]*(?:[^\s/]+)?#( /d+ ) / }
```

which would allow for "@Re: [ACME #88899]...@" and "@Re: [ACME#88899]...@"

履歴

- #1 - 2022/05/10 17:09 - Admin Redmine
- カテゴリ を Email receiving_29 にセット