

redmineorg-copy202205 - Vote #76331

"Truncate emails after one of these lines" setting is not working

2022/05/09 17:38 - Admin Redmine

ステータス:	Closed	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Email receiving_29	予定工数:	0.00時間
対象バージョン:	3.1.0_90	作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/19740	status_id:	5
category_id:	29	tracker_id:	1
version_id:	90	plus1:	0
issue_org_id:	19740	affected_version:	
author_id:	20632	closed_on:	
assigned_to_id:	0	affected_version_id:	94
comments:	6		

説明

This may be related to the problem reported on #19737, but along with the improper handling of Outlook emails the Truncate option doesn't appear to be working. I've tested using Outlook emails, Exchange webmail and Mozilla Thunderbird.

So far the Truncate option is respected when:

- Using Outlook and responding after converting to Plaintext
- Using Exchange web and leaving in HTML format
- Using Exchange web and converting to Plaintext
- Using Mozilla Thunderbird and leaving in HTML format
- Using Mozilla Thunderbird and converting to Plaintext

So far the problem appears to be limited to Outlook email replies in HTML format.

journals

#16962#note-25

This looks to be resolved as of r14313 (#16962). I manually back-ported the changes from r14312:r14313 (and the entire @app/models/mail_handler.rb@ file) to a 3.0.3 installation and it appears that emails are being properly truncated now.

Thank you for your feedback.

related_issues

relates,Closed,16962,Better handle html-only emails
relates,Closed,12025,rake receive_pop3 is stripping formatting and new lines
relates,Closed,15716,Scraped emails include CSS from HTML emails

履歴

#1 - 2022/05/10 17:09 - Admin Redmine

- カテゴリ を Email receiving_29 にセット
- 対象バージョン を 3.1.0_90 にセット