

redmineorg-copy202205 - Vote #76619

MailHandler: ignoring email with Auto-Submitted:auto-generated header

2022/05/09 17:43 - Admin Redmine

ステータス:	Needs feedback	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Email receiving_29	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/20465	status_id:	10
category_id:	29	tracker_id:	1
version_id:	0	plus1:	0
issue_org_id:	20465	affected_version:	
author_id:	133142	closed_on:	
assigned_to_id:	0	affected_version_id:	90
comments:	4		

説明

I think there's a little bug in the processing file "mail_handler.rb" a line 84.

It should be replaced:

```
'Auto-Submitted' => / \ Aauto- (Replied | generated) / ,
```

by

```
'Auto-Submitted' => / \ ^ self (Replied | generated) / ,
```

journals

Please describe more details.

I think I've run in to the same bug with our 3.0.3 instance; mail is definitely being sent for some circumstances, but through some combination of acting through the UI and also responding via direct email replies, the log tail is showing "MailHandler: ignoring email with Auto-Submitted:auto-replied header". I've confirmed this is happening using both local sendmail and Gmail SMTP.

It seems like a workaround might go in app/models/mailer.rb to allow config/settings.yml:mail_from config to override that value to at least allow users to skip the mail_handler.rb validation.

As best I can tell, it looks like once the header has been added, whether by Redmine or by an external mail server (e.g. #16190), Redmine will just skip sending of some emails...data does make it in, attaches to correct ticket, etc. but no notice is happening.

related_issues

relates,Closed,16190,Relax rejections based on Auto-Submitted header

履歴

#1 - 2022/05/10 17:08 - Admin Redmine

- カテゴリ を Email receiving_29 にセット