

ステータス:	Closed	開始日:	2022/05/09
優先度:	高め	期日:	
担当者:		進捗率:	0%
カテゴリ:	Issues_2	予定工数:	0.00時間
対象バージョン:	3.4.0_119	作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/22600	status_id:	5
category_id:	2	tracker_id:	2
version_id:	119	plus1:	0
issue_org_id:	22600	affected_version:	
author_id:	574	closed_on:	
assigned_to_id:	1	affected_version_id:	
comments:	6		

Hi, just lost bunch of data (maybe they are buried somewhere in DB, or at least, we have DB backup :).
What happened:

- I just moved lot of issues by mass-moving them from one project to another.
- I have defined custom fields in source project. These custom fields were defined not for "all projects" but only for specific ones - in this case, (ticket) custom fields were enabled only for source project and (by my mistake) not for destination project
- I moved all issues by multiple edit feature.
- And voila, all custom fields disappeared in new (destination) project, because there were not enabled for that project
- So I enabled these custom fields also for the new (destination) projects, so now they are available, but data from these fields was lost. I didn't examined how exactly RM is behaving in this case - if values of custom fields were deleted or if they are buried somewhere in DB.
- Anyway I think that solution can be very easy - when moving issues from one project to another (or tracker, etc.), and when there are not defined all custom fields in destination project/tracker, there should be some very clear/bright warning, something like "Hey dude, you are moving tickets to project/tracker where not of all currently used custom fields are defined/available, so you loose some data!" ...and if possible, list of there custom fields.

This will warn user so he/she can fix it before loosing data, like me :)

Or any other ideas, how to handle this situation?

PS: I'm describing only mass-ticket-update scenario, probably the same will be valid for single ticket copy/move

journals

Feature added in r16224 on bulk edit. I don't think it's required when editing a single issue as we clearly see the changes that are happening when changing the project or tracker of the issue, which is not the case when bulk editing.

related issues

relates.Closed,21623,Journalize values that are cleared after project or tracker change

relates,Needs feedback,11731,Custom fields values are lost when changing the project on issue update
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#1 - 2022/05/10 17:07 - Admin Redmine

- カテゴリ を Issues_2 にセット
- 対象バージョン を 3.4.0_119 にセット