

ステータス:	New	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Email notifications_9	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/22657	status_id:	1
category_id:	9	tracker_id:	2
version_id:	0	plus1:	0
issue_org_id:	22657	affected_version:	
author_id:	20632	closed_on:	
assigned_to_id:	0	affected_version_id:	
comments:	2		

説明

For our installations, our users appreciate having the @Blind carbon copy recipients (bcc)@ option unchecked so they can see who is participating on a ticket. The downside is that our users have so many years using the Reply-All feature that it often results in duplicate notifications and sometimes encourages off-ticket discussions that don't make their way back.

As a workaround, it would be useful to enable the BCC option, but also display in the email notifications somewhere who is a member of the Watcher's list. This would allow just replying to once source (the emission address) while still knowing who is included on the conversation.

Thank you for your consideration.

journals

Deoren Moor wrote:

As a workaround, it would be useful to enable the BCC option, but also display in the email notifications somewhere who is a member of the Watcher's list.

Do you mean "somewhere" is mail body?

Toshi MARUYAMA wrote:

Deoren Moor wrote:

As a workaround, it would be useful to enable the BCC option, but also display in the email notifications somewhere who is a member of the Watcher's list.

Do you mean "somewhere" is mail body?

Yes, sorry I wasn't more clear.