

Adding comments to ticket returns internal server error

2022/05/09 18:07 - Admin Redmine

ステータス:	Needs feedback	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Text formatting_26	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/24242	status_id:	10
category_id:	26	tracker_id:	1
version_id:	0	plus1:	0
issue_org_id:	24242	affected_version:	
author_id:	156164	closed_on:	
assigned_to_id:	0	affected_version_id:	110
comments:	3		

説明

While adding comments to the ticket am getting internal server error:

```
ActiveRecord::StatementInvalid (Mysql2::Error: Incorrect string value: '/xF0/x9F/x91/x8D/x0D/x0A...' for column 'notes' at r
1: INSERT INTO `journals`
```

I tired changing the charset from utf8 to utf8mb4 for journals table but it doesn't seems to help.

Can anyone suggest a walk through for this issue.

My Environment

Environment:

Redmine version	3.3.0.stable
Ruby version	2.3.1-p112 (2016-04-26) [x86_64-linux]
Rails version	4.2.6
Environment	production
Database adapter	Mysql2

SCM:

Subversion	1.7.14
Git	1.8.3.1
Filesystem	

Redmine plugins:

issue_charts	1.3.0
periodictask	3.1.1
redmine_checklists	3.1.3
redmine_email_fetcher	0.3.1
redmine_helpdesk	0.0.15
redmine_issue_history	1.0.0
redmine_omniauth_google	0.0.1
simple_author_change	0.1.2

journals

Please try without plugins.

Why not post full log?

related_issues

relates,Closed,31921,Changes to properly support 4 byte characters (emoji) when database is MySQL

履歴

#1 - 2022/05/10 17:06 - Admin Redmine

- カテゴリをText formatting_26 にセット