

ステータス:	New	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Email receiving_29	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/28388	status_id:	1
category_id:	29	tracker_id:	2
version_id:	0	plus1:	0
issue_org_id:	28388	affected_version:	
author_id:	235665	closed_on:	
assigned_to_id:	0	affected_version_id:	
comments:	0		

説明

Some common causes for emails to be rejected by the scraping process:

- from emission address
- characters outside of the utf8 character set (#21398)
- from email addresses associated with a locked account
- subject lines that appear to match issue responses (#25473)

Most of these are understandable, but it would be useful to have the option to override the rejection behavior and allow a new issue to be created from the email. This could either be a setting available within the Admin panel UI or at the file-system level in a configuration file. This is particularly useful where Redmine is used as a Help Desk platform where it may be important to relax specific criteria for accepting email (e.g., accept an email from a locked account, but from "anonymous").

Thank you for your consideration.

履歴

#1 - 2022/05/10 17:04 - Admin Redmine

- カテゴリ を Email receiving_29 にセット