

Spent time report does not show all logged time entries with parent task in different projects

2022/05/09 18:34 - Admin Redmine

ステータス:	New	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Time tracking_13	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/29312	status_id:	1
category_id:	13	tracker_id:	1
version_id:	0	plus1:	0
issue_org_id:	29312	affected_version:	
author_id:	359005	closed_on:	
assigned_to_id:	0	affected_version_id:	139
comments:	3		
説明 We are currently running into the issue that the spent time report from a parent task does not work properly when confronted with sub tasks from different projects. So we are running a structure similar to this: • Projects ** P1_Particular customer project • Global helpdesk Hence, the ticket hierarchy would look like this: • @#1@: Parent task => Global helpdesk • @#2@: Development task => subtask of @#1@, located in project P1 On the parent task's detail page @#1@, all time entries tracked against any of the sub tasks are calculated correctly (including those sub tasks from other projects). However, when clicking on the calculated time, the spent time report shows up, including spent time entries for the current project only and hence displaying incorrect values (mostly zero). A temporary workaround for us is to visit the spent time report not directly from the project but from the global perspective which shows correct values. So to conclude: • This URL here does not work: https://redmine_base_domain/projects/helpdesk/time_entries?issue_id=%7E1 • This URL here shows correct values (mind that it does not contain the project reference): https://redmine_base_domain/time_entries?issue_id=%7E1 Given the fact that the calculation on the parent task's detail page works correctly, I would consider this a bug. Currently running Redmine v3.4.5. In case you need more information to reproduce this behaviour, I will be glad to support.			
journals			
Please update affected version on this issue. This Issue exists on recent versions also.			
Thank you			
related_issues			

duplicates,Closed,33193,Defect for Spent time at issues page for issue that is parent to other projects issue
duplicates,Closed,30359,Time entries of subtasks in other projects are not listed

履歴

#1 - 2022/05/10 17:04 - Admin Redmine

- カテゴリ を Time tracking_13 にセット