

### Add a category field in support tracker

2022/05/09 18:42 - Admin Redmine

ステータス:	New	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Custom fields_14	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/30796	status_id:	1
category_id:	14	tracker_id:	2
version_id:	0	plus1:	0
issue_org_id:	30796	affected_version:	
author_id:	385296	closed_on:	
assigned_to_id:	0	affected_version_id:	
comments:	0		

#### 説明

Hi guys,

I we are using Redmine for our informatic support departement (help desk).

I want to add a field in the support tracker, corresponding to a category (Network / Firewall / hardware...)In order to make it appear in the main view.

My question is, do I have to use the field category in the standard fields or do i need to use a personalized field and manage it (add list value)

Sorry for my english (i'm French :).

If you need more information, i will be able to give you more !

Thanks

Troy

#### 履歴

#1 - 2022/05/10 17:03 - Admin Redmine

- カテゴリ を Custom fields\_14 にセット