

## Make the assignee more prominent in email notifications

2022/05/09 18:44 - Admin Redmine

<b>ステータス:</b>	New	<b>開始日:</b>	2022/05/09
<b>優先度:</b>	通常	<b>期日:</b>	
<b>担当者:</b>		<b>進捗率:</b>	0%
<b>カテゴリ:</b>	Email notifications_9	<b>予定工数:</b>	0.00時間
<b>対象バージョン:</b>		<b>作業時間:</b>	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/31109	status_id:	1
category_id:	9	tracker_id:	2
version_id:	0	plus1:	0
issue_org_id:	31109	affected_version:	
author_id:	332	closed_on:	
assigned_to_id:	0	affected_version_id:	
comments:	2		

**説明**

I think the assignee's name in email notifications should be more prominent. Needless to say, an assignee is one of the important information to manage tasks or projects.

Currently, the assignee of the issue is already shown in a notification email but it cannot be found at a glance especially when the notification has a long note because the assignee is shown after the content of the note. As a result, it is difficult for recipients to pick emails of which the assignee is them, that is, the emails they should prioritize.

As a solution to the problem, I propose to add the assignee's name to labels @text\_issue\_added@ and @text\_issue\_updated@ as follows:

[Before]

```
text_issue_added: "Issue #{id} has been reported by #{author}."
text_issue_updated: "Issue #{id} has been updated by #{author}."
```

[After]

```
text_issue_added: "Issue #{id} (assignee: #{assignee}) has been reported by #{author}."
text_issue_updated: "Issue #{id} (assignee: #{assignee}) has been updated by #{author}."
```

[Example]

Issue #2 (assignee: Dave Lopper) has been updated by John Smith.

Issue #1 (assignee: none) has been updated by Redmine Admin.

**journals**

When the assignee of the issue is assigned, prominent the assignee.

Issue !#2 (Assignee: Dave Lopper) has been updated by John Smith.

Issue !#10 (Assignee: Dave Lopper) has been reported by John Smith.

If the assignee of the issue is not assigned, the assignee will not appear as with currently.

Issue !#2 has been updated by John Smith.

Issue !#10 has been reported by John Smith.

## I attached a patch.

Go MAEDA wrote:

[Example]

Issue !#2 (assignee: Dave Lopper) has been updated by John Smith.

Issue !#1 (assignee: none) has been updated by Redmine Admin.

Fixed to output the assignee unconditionally like [Example].

```
diff --git a/app/views/mailer/issue_add.html.erb b/app/views/mailer/issue_add.html.erb
```

```
index 7bb6115b5..630a27b29 100644
```

```
-- a/app/views/mailer/issue_add.html.erb
```

```
+++ b/app/views/mailer/issue_add.html.erb
```

```
@@ -1,3 +1,3 @@
```

```
<%= l(:text_issue_added, :id => link_to("#{@issue.id}", @issue_url), :author => h(@issue.author)).html_safe %>
```

```
+<%= l(:text_issue_added, :id => link_to("#{@issue.id}", @issue_url), :assignee => h(@issue.assigned_to || l(:label_none)), :au
```

```
> h(@issue.author)).html_safe %>
```

```
<%= render :partial => 'issue', :formats => [:html], :locals => { :issue => @issue, :user => @user, :issue_url => @
```

```
diff --git a/app/views/mailer/issue_add.text.erb b/app/views/mailer/issue_add.text.erb
```

```
index b38111d54..d7fb73e13 100644
```

```
-- a/app/views/mailer/issue_add.text.erb
```

```
+++ b/app/views/mailer/issue_add.text.erb
```

```
@@ -1,4 +1,4 @@
```

```
<%= l(:text_issue_added, :id => "#{@issue.id}", :author => @issue.author) %>
```

```
+<%= l(:text_issue_added, :id => "#{@issue.id}", :assignee => @issue.assigned_to || l(:label_none), :author => @issue.author
```

```
<%= render :partial => 'issue', :formats => [:text], :locals => { :issue => @issue, :user => @user, :issue_url => @
```

```
diff --git a/app/views/mailer/issue_edit.html.erb b/app/views/mailer/issue_edit.html.erb
```

```
index b5bdd88ee..611784935 100644
```

```
-- a/app/views/mailer/issue_edit.html.erb
```

```
+++ b/app/views/mailer/issue_edit.html.erb
```

```
@@ -1,7 +1,7 @@
```

```
<% if @journal.private_notes? %>
```

```
  (<%= l(:field_private_notes) %>)
```

```
<% end %>
```

```
<%= l(:text_issue_updated, :id => link_to("#{@issue.id}", @issue_url), :author => h(@journal.user)).html_safe %>
```

```
+<%= l(:text_issue_updated, :id => link_to("#{@issue.id}", @issue_url), :assignee => h(@issue.assigned_to || l(:label_none)), :
```

```
=> h(@journal.user)).html_safe %>
```

```
diff --git a/app/views/mailer/issue_edit.text.erb b/app/views/mailer/issue_edit.text.erb
```

```
index 3542c1789..029472b0e 100644
```

```
-- a/app/views/mailer/issue_edit.text.erb
```

```
+++ b/app/views/mailer/issue_edit.text.erb
```

```
@@ -1,4 +1,4 @@
```

```
<%= "(#{l(:field_private_notes)}) " if @journal.private_notes? -%><%= l(:text_issue_updated, :id => "#{@issue.id}", :author
```

```
@journal.user) %>
```

```
+<%= "(#{l(:field_private_notes)}) " if @journal.private_notes? -%><%= l(:text_issue_updated, :id => "#{@issue.id}", :assign
```

```
=> @issue.assigned_to || l(:label_none), :author => @journal.user) %>
```

```
<% details_to_strings(@journal_details, true).each do |string| -%>
```

```
<%= string %>
```

```
diff --git a/config/locales/en.yml b/config/locales/en.yml
```

```
index 89fd151c4..1d753e385 100644
```

```
--- a/config/locales/en.yml
+++ b/config/locales/en.yml
@@ -1187,8 +1187,8 @@ en:
   text_comma_separated: Multiple values allowed (comma separated).
   text_line_separated: Multiple values allowed (one line for each value).
   text_issues_ref_in_commit_messages: Referencing and fixing issues in commit messages
-  text_issue_added: "Issue %{id} has been reported by %{author}."
-  text_issue_updated: "Issue %{id} has been updated by %{author}."
+  text_issue_added: "Issue %{id} (assignee: %{assignee}) has been reported by %{author}."
+  text_issue_updated: "Issue %{id} (assignee: %{assignee}) has been updated by %{author}."
   text_wiki_destroy_confirmation: Are you sure you want to delete this wiki and all its content?
   text_issue_category_destroy_question: "Some issues (%{count}) are assigned to this category. What do you w
   text_issue_category_destroy_assignments: Remove category assignments
```

## 履歴

#1 - 2022/05/10 17:03 - Admin Redmine

- カテゴリをEmail notifications\_9 にセット