

ステータス:	New	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Email notifications_9	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/31629	status_id:	1
category_id:	9	tracker_id:	1
version_id:	0	plus1:	0
issue_org_id:	31629	affected_version:	
author_id:	405870	closed_on:	
assigned_to_id:	0	affected_version_id:	148
comments:	2		
説明 Emails are not being sent to the assigned user on a ticket. We are using a plugin (Redmine Up Helpdesk) to pull in emails from our server which then post replies on tickets. If the ticket is updated through a logged in user, the email notification sends to the assigned user. If the ticket is update through an incoming email, not email is sent. I checked the production logs and it looks like it's failing with the ActionMailer [ActiveJob] [ActionMailer::DeliveryJob] [6000be6e-3ef4-450b-a7ec-2c685f14cd4b] Email delivery error: 354 Start mail input; end with . This was working fine when we upgraded to 4.0.3 but two weeks later this started happening We do have 2 other plugins, Redmine Banner and RedmineUp Contacts I am making a ticket with RedmineUp to see if this caused by their plugins as well. Any information to what is causing this be helpful journals Can this be looked in to soon? I saw issue #31057 has a similar problem to us. See #32314.			