

ステータス:	Needs feedback	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Email notifications_9	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/32176	status_id:	10
category_id:	9	tracker_id:	1
version_id:	0	plus1:	0
issue_org_id:	32176	affected_version:	
author_id:	420231	closed_on:	
assigned_to_id:	0	affected_version_id:	
comments:	2		

説明

When we create a new ticket and update existing one emails are not getting triggered. Kindly help as we have to manually inform to business every time.

journals

In order for notification mails to be send, you need to make sure that:

- you have enabled notification mails for the respective action in Administration -> Settings -> Notifications,
- the user has permission to actually view the issue in Redmine,
- the user has configured that they want to receive notifications in the project (or at all) on their My Account page,
- the user is connected to the issue (i.e. depending on the settings on their My Page, they are an author, assignee or watcher),

* and that you have correctly configure your mail server settings in @config/configuration.yml@

We have configured the details in Configuration.yml file but we are getting below error message:

An error occurred while sending mail (535-5.7.1 Username and Password not accepted. Learn more at)"

履歴

#1 - 2022/05/10 17:03 - Admin Redmine

- カテゴリ を Email notifications_9 にセット