

Send notification when new issue created by email ?

2022/05/09 19:04 - Admin Redmine

ステータス:	New	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Email notifications_9	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/33336	status_id:	1
category_id:	9	tracker_id:	1
version_id:	0	plus1:	0
issue_org_id:	33336	affected_version:	
author_id:	7697	closed_on:	
assigned_to_id:	0	affected_version_id:	150
comments:	0		

**説明**

I am using Redmine in my company. Everything is going well.

But i am facing a problem.

When user send an email to create an issue in Redmine, there is no notification sent while the issue is created.  
I can not find any parameter to set this feature.

"Email Notification"-> "Issue Added" , "Issue Updated" in the settings are enable.  
If i create an issue directly in Redmine, i receive a mail notification.

Any help ?

**Environment:**

```
Redmine version      3.4.13.stable.19405
Ruby version         2.5.5-p157 (2019-03-15) [x86_64-linux-gnu]
Rails version        4.2.11.1
Environment           production
Database adapter     Mysql2
```

**SCM:**

```
Subversion           1.10.0
Git                   2.20.1
Filesystem
```

**Redmine plugins:**

```
additional           2.0.22
clipboard_image_paste 1.13
redmine_banner        0.1.2
redmine_ldap_sync    2.1.1.devel
redmine_lightbox2     0.4.5
```

**履歴**

#1 - 2022/05/10 17:01 - Admin Redmine

- カテゴリ を Email notifications\_9 にセット