

BCC and email subaddress not working anymore

2022/05/09 19:07 - Admin Redmine

ステータス:	New	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Email receiving_29	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/33936	status_id:	1
category_id:	29	tracker_id:	1
version_id:	0	plus1:	0
issue_org_id:	33936	affected_version:	
author_id:	360702	closed_on:	
assigned_to_id:	0	affected_version_id:	160
comments:	1		
説明			
Hello All!			
<p>Before, we used Redmine 3.4 and we could send emails with subaddress in BCC to open a new issue in the desired Project. But after upgrading to version 4.1.1 this does not work anymore.</p> <p>For example, before we could send an email with BCC:redmine+kitchen@email.com and the email would land on the Kitchen project. But after upgrading to version 4.1.1, the BCC:redmine+kitchen@email.com will arrive at the default project "House".</p> <p>If we send as To: or CC:, no problem.</p>			
Could you please help me?			
Our system:			
Environment:			
Redmine version	4.1.1.stable		
Ruby version	2.5.8-p224 (2020-03-31) [x86_64-linux]		
Rails version	5.2.4.2		
Environment	production		
Database adapter	Mysql2		
Mailer queue	ActiveJob::QueueAdapters::AsyncAdapter		
Mailer delivery	smtp		
SCM:			
Subversion	1.14.0		
Git	2.27.0		
Filesystem			
Redmine plugins:			
additional	2.0.25-master		
redmine_checklists	3.1.16		
redmine_ckeditor	1.2.3		
redmine_custom_js	0.1.1		
redmine_dashboard	2.7.1		
redmine_issue_templates	1.0.4		
redmine_lightbox2	0.5.1		
redmine_revision_branches	0.3.2		
redmine_theme_changer	0.4.0		
redmineup_tags	2.0.8		
sidebar_hide	0.0.8		
journals			
Claudio Sakaguti wrote:			
Hello All!			

Before, we used Redmine 3.4 and we could send emails with subaddress in BCC to open a new issue in the desired Project. But after upgrading to version 4.1.1 this does not work anymore.
For example, before we could send an email with BCC:redmine+kitchen@email.com and the email would land on the Kitchen project.
But after upgrading to version 4.1.1, the BCC:redmine+kitchen@email.com will arrive at the default project "House".
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redmineup_tags	2.0.8
sidebar_hide	0.0.8

Found the solutions within our team.
The problem was the email system we were using, Zimbra.

Zimbra removes BCC from headers. Looks like BCC is used by Zimbra for other means.

履歴

#1 - 2022/05/10 17:00 - Admin Redmine

- カテゴリ を Email receiving_29 にセット