redmineorg-copy202205 - Vote #81517

redmine unexpected undefined local variable or method `project'" for mail handler , did you mean project_url

2022/05/09 19:16 - Admin Redmine

:	New	:	2022/05/09
:		:	
:		:	0%
:	Email receiving_29	:	0.00
:		:	0.00
Redmineorg_URL:	https://www.redmine.org/issues/35531	**status_id:**	1
category_id:	29	**tracker_id:**	1
version_id:	0	**plus1:**	0
issue_org_id:	35531	**affected_version:**	
author_id:	517334	**closed_on:**	
assigned_to_id:	0	**affected_version_id:**	160
comments:	6		

Hi,

I am getting an error on Redmine while reading a particular email, error is :
Redmine unexpected undefined local variable or method `project'" for mail handler, did you mean project_url?

Email is getting read but it's not creating tickets in Redmine.

Could you guys please help us?

journals

Could you provide *full* error message?

Hi,

Exact issue is :
MailHandler: an unexpected error occurred when receiving email: undefined local variable or method `project' for #
MailHandler:0x0000561f96fae478
Did you mean? project_url

Any update?

anju dhiman wrote:

> Exact issue is :
> MailHandler: an unexpected error occurred when receiving email: undefined local variable or method `project' for #
> MailHandler:0x0000561f96fae478
> Did you mean? project_url

I want to know where the error occurs. Without the information, it is difficult to figure out the cause.

In log/production.log file, there may be more detailed information under the error line. It looks something like the following.

app/models/issue.rb:187:in `editable?'
app/views/issues/_action_menu.html.erb:4
app/views/issues/show.html.erb:1
app/controllers/issues_controller.rb:118:in `block (2 levels) in show'
app/controllers/issues_controller.rb:110:in `show'

lib/redmine/sudo_mode.rb:61:in `sudo_mode'

Hi, I had the same issue.
Tring to figure out what was wrong I noticed that the issue occurred only if the email sender was a user not known for redmine.

My cron job settings already had the option "unknown_user=accept" so reading the documentation better I found that "Permissions have to be consistent with the chosen option. E.g. if you choose 'create', the 'Non member' role must have the 'Add issues' permission so that an issue can be created by an unknown user via email."
So I decided to add the "no_permission_check=1" option and the issue is gone!

The main issue is that the error message is misleading

Creating   scope   :system.   Overwriting   existing   method   Enumeration.system.
Creating   scope   :sorted.   Overwriting   existing   method   Group.sorted.
Creating   scope   :sorted.   Overwriting   existing   method   User.sorted.
MailHandler: an   unexpected   error   occurred   when   receiving   email: undefined   local   variable   or   method   `project'   for   #
Did   you   mean?   project_url
MailHandler: an   unexpected   error   occurred   when   receiving   email: undefined   local   variable   or   method   `project'   for   #
Did   you   mean?   project_url

#1 - 2022/05/10 16:59 - Admin Redmine

-              *Email receiving_29*