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| ステータス: | New | 開始日: | 2022/05/09 |
| 優先度: | 通常 | 期日: | |
| 担当者: | | 進捗率: | 0% |
| カテゴリ: | | 予定工数: | 0.00時間 |
| 対象バージョン: | | 作業時間: | 0.00時間 |
| Redmineorg_URL: | https://www.redmine.org/issues/36814 | status_id: | 1 |
| category_id: | 0 | tracker_id: | 1 |
| version_id: | 0 | plus1: | 0 |
| issue_org_id: | 36814 | affected_version: | |
| author_id: | 278 | closed_on: | |
| assigned_to_id: | 0 | affected_version_id: | |
| comments: | 6 | | |
| 説明 | | | |
| Hello, | | | |
| I previously enabled 2fa with Google Authenticator and it worked smoothly. After upgrading to rev.21486 I can no longer log in with the ga generated code. The error message is "Invalid or outdated code". How can I get rid of this? Is there a way to disable 2fa without logging into Redmine? | | | |
| thanks. | | | |
| journals | | | |
| I cannot reproduce the issue for now. | | | |
| You can forcefully disable two-factor authentication if you can access the console of your Redmine server. Please follow the steps below: | | | |
| Go go the installation directory of Redmine and start a Rails console. | | | |
| <pre>cd path/to/redmine bin/rails c -e production</pre> | | | |
| Enter the following lines in the Rails console. The example below disables two-factor authentication for the user 'jsmith'. | | | |
| <pre>user = User.find_by(login: 'jsmith') require 'redmine/twofa/base' twofa = Redmine::Twofa::Base.new(user) twofa.destroy_pairing_without_verify! exit</pre> | | | |
| Hello, | | | |
| The code snippet works. | | | |
| After disabling 2fa authentication for my account, it ask me to set it up again. (I enabled this option for administrators when I tried to translate label_required_administrators, see #36606). | | | |
| After I scanned the QR code in Google Authenticator and enter code shown in GA, it won't accept the code. So, it seems that I need to disable this setting too. | | | |
| Thanks in advance. | | | |

!2022-03-21_20-22-07.png!

Hi,

I figured it out.

```
$ mysql -u myredmineuser -p
Enter password: myredminepassword
MariaDB [(none)]> use redmine
MariaDB [redmine]> update settings set value = 0 where name = 'twofa';
```

I can login to my Redmine site again. :)

It is very strange that the 2fa setting page won't accept any code from Google Authenticator & Authy.

ChunChang Lo wrote:

It is very strange that the 2fa setting page won't accept any code from Google Authenticator & Authy.

Are the clocks of your devices correct?

Go MAEDA wrote:

Are the clocks of your devices correct?

yes, the system time (iphone & pc) is the same. (ntp to the same timezone, Taipei UTC+8).

just tried again, and both google authenticator & authy are failed (the 2fa settings page doesn't accept codes from the app).

the error message is the same as '2022-03-21_20-22-07.png'.

BTW, the redmine server uses UTC & all admin accounts uses Taipei UTC+8 in the account's preferences.

Strangely, 2fa can be enabled again after updating to rev.21497.

!2022-03-24_11-28-40.png!