

Email notifications error

2022/05/09 19:23 - Admin Redmine

ステータス:	New	開始日:	2022/05/09
優先度:	通常	期日:	
担当者:		進捗率:	0%
カテゴリ:	Email notifications_9	予定工数:	0.00時間
対象バージョン:		作業時間:	0.00時間
Redmineorg_URL:	https://www.redmine.org/issues/37038	status_id:	1
category_id:	9	tracker_id:	1
version_id:	0	plus1:	0
issue_org_id:	37038	affected_version:	
author_id:	571126	closed_on:	
assigned_to_id:	0	affected_version_id:	173
comments:	0		

説明

We experience problems with email notifications. Most of the emails arrive normally, but some of them don't. There are various errors in production.log:

```
[ActiveJob] [ActionMailer::DeliveryJob] [9e844fb0-ec90-4d15-9da9-727ce496315f] Email delivery error: 421 4.4.2 bulk.smtp.d
Error: timeout exceeded
...
[ActiveJob] [ActionMailer::DeliveryJob] [943897ea-4eaa-4cf3-a5f5-e74fc7655f04] Email delivery error: end of file reached
...
[ActiveJob] [ActionMailer::DeliveryJob] [2beb2fdc-44c1-4fb4-8d95-50b5bcbc0788] Email delivery error: execution expired
...
[ActiveJob] [ActionMailer::DeliveryJob] [36650f3b-628e-41f0-ae60-eca9ecc3e9f5] Email delivery error: Net::OpenTimeout
...
[ActiveJob] [ActionMailer::DeliveryJob] [6262d176-edae-45e3-9621-34df77ee2845] Email delivery error: SSL_connect SYSCALL
returned=5 errno=0 state=SSLv3/TLS write client hello
```

These errors repeat from time to time.

I've tried:

- 3 different SMTP servers, even smtp.mandrillapp.com
- ports 465/587/25 No matter what I set, the situation is the same, approximately the same amount of emails don't arrive.

Something is wrong and I have no idea what to do with it.

Please don't you have any idea what could I try?

OS: Debian 11 with all updates

ruby bin/about:

```
sh: 1: hg: not found
sh: 1: cvs: not found
sh: 1: bzip2: not found
Environment:
  Redmine version      4.2.5.stable.21531
  Ruby version         2.7.4-p191 (2021-07-07) [x86_64-linux-gnu]
  Rails version        5.2.7
  Environment          production
  Database adapter     Mysql2
```

Mailer queue		ActiveJob::QueueAdapters::AsyncAdapter
Mailer delivery		smtp
SCM:		
Subversion		1.14.1
Git		2.30.2
Filesystem		
Redmine plugins:		
clipboard_image_paste	1.13	
redmine_agile		1.6.2
redmine_checklists	3.1.20	
redmine_custom_css	0.1.7	
redmine_custom_js	0.1.1	
redmine_hide_sidebar	4.0.0	
redmine_issue_dynamic_edit	0.7.2	
redmine_lightbox2		0.5.1
redmine_per_project_formatting	0.1.0	
redmine_theme_changer	0.4.0	
redmineup_tags		2.0.11

履歴

#1 - 2022/05/10 16:57 - Admin Redmine

- カテゴリ を Email notifications_9 にセット